BSP INTERNET BANKING
Quick Reference Guide

MAKE A LOAN REPAYMENT

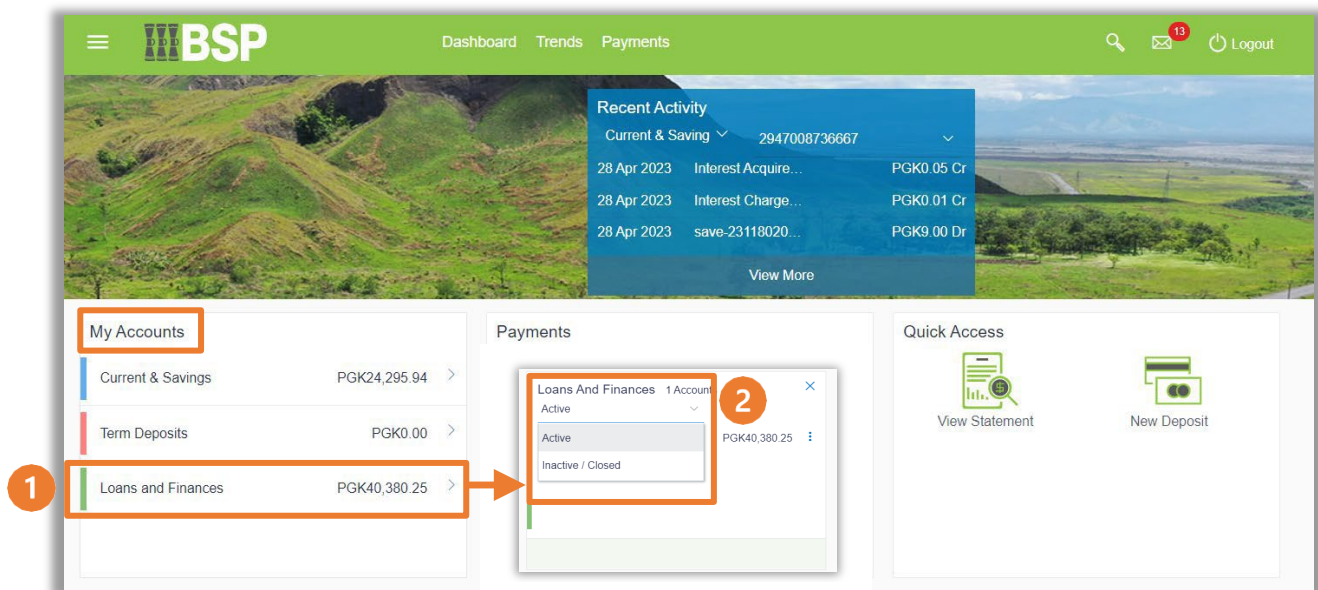**|||BSP**

IIIBSP

Use this Quick Reference Guide to:

Make a repayment to and view any arrears on your active Loan Account.

Make a Loan Repayment

Use the **Repayment** function to make a loan repayment from your current BSP accounts.
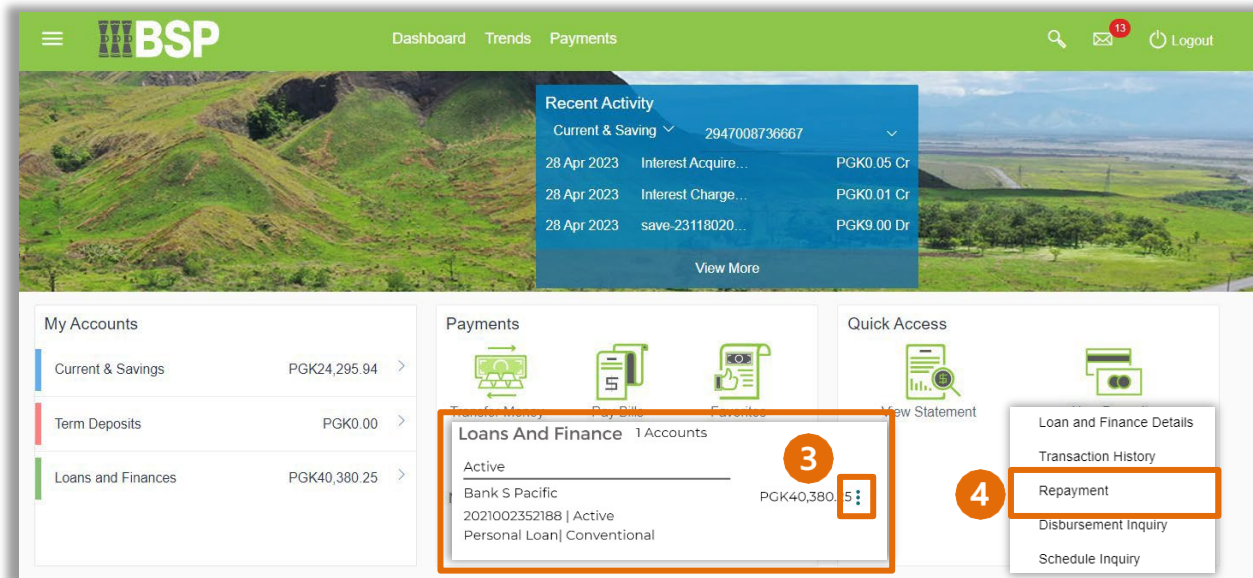This option also allows you to view any arrears.

1. Select **Loans and Finances** under **My Accounts** from your **BSP Internet Banking Dashboard**

2. Select **Active** from the **Loans and Finances drop-down** menu, to view your active accounts

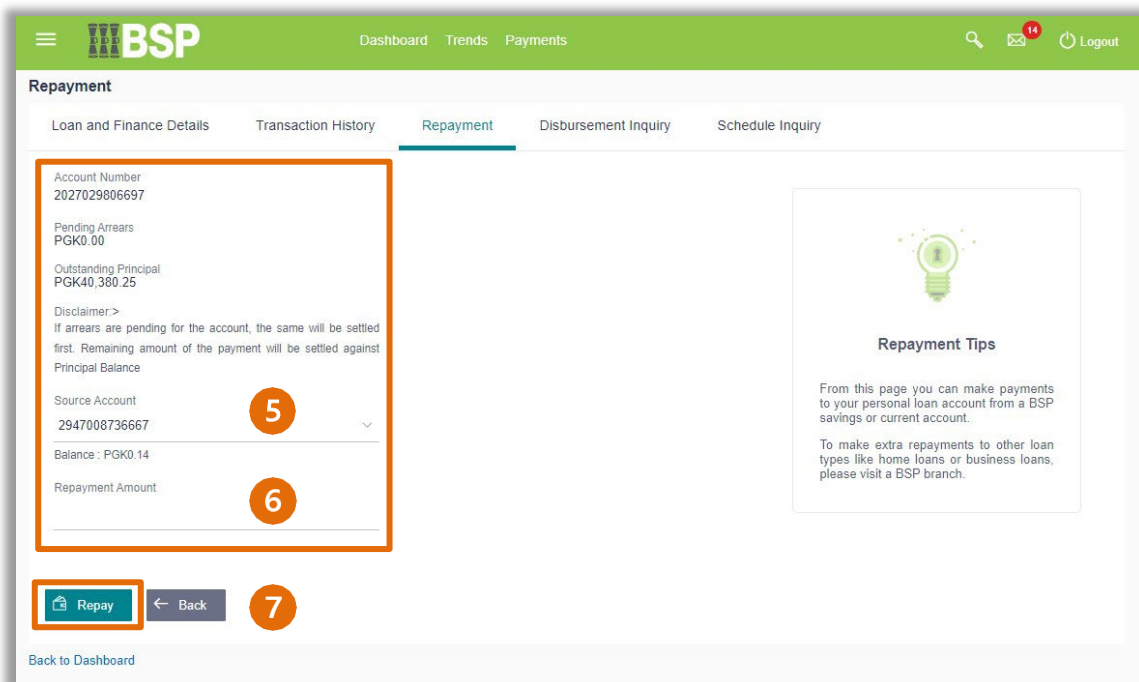Note: Select **Inactive / Closed** – to view inactive or closed accounts.

3. Click the **three-dots** to open the menu options

4. Select **Repayment**

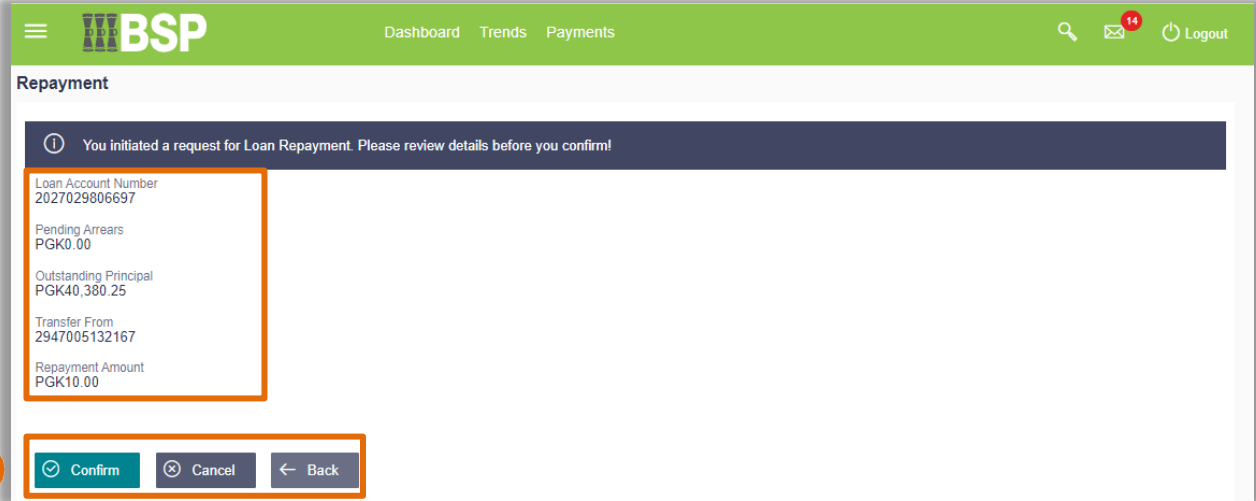5. From the **Source Account drop-down** menu, select the payment account

6. Enter the **Repayment Amount**

7. Select **Repay**

Quick Reference Guide: Make a Loan Repayment

8. If the repayment details are correct, select **Confirm**. If not, select **Back** to revise the information or **Cancel** to exit the screen

Repayment Verification

Verify your repayment using your preferred verification method when registering for BSP Internet Banking:

Option 1 - Mobile and Email Verification

A verification code will be sent to your registered mobile number and email address.

1. Enter the verification code in the designated space

2. Select **Submit** to complete the repayment

Transfer

One Time Verification

A verification code has been sent to your registered mobile number. Please enter that code below to complete the process

Verification Code

1

Resend Code

Attempts Left

3

Reference Number
625135

2 Submit   Cancel

Option 2 – Soft Token Verification

Using the **BSP PNG PaySecure App** on your mobile device to generate a One Time Password (OTP).

1. Enter the One Time Password (OTP) into the **One Time Password** field

2. Select **Submit** to complete the repayment

Transfer

1 **Soft Token Verification**

Please follow the steps to generate an OTP (One Time Password)
- Open Soft Token App on your handheld device and login with your PIN
- Enter the OTP displayed on the screen in the textbox below

2 One Time Password

_____ _____ _____ _____ _____ _____

Reference Number
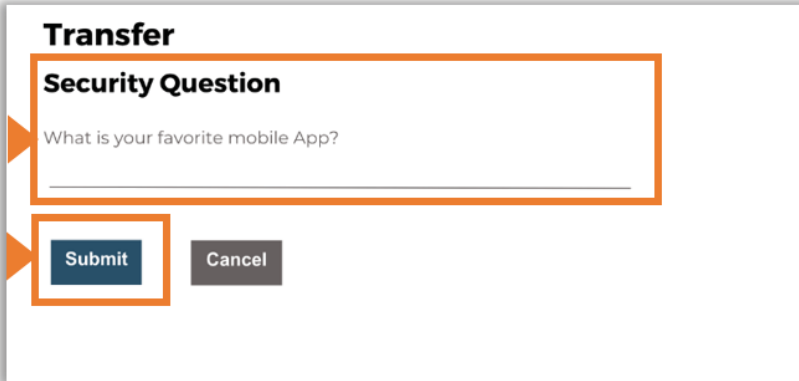
853153

Attempts Left

4

3 Submit   Cancel

Option 3 – Security Question

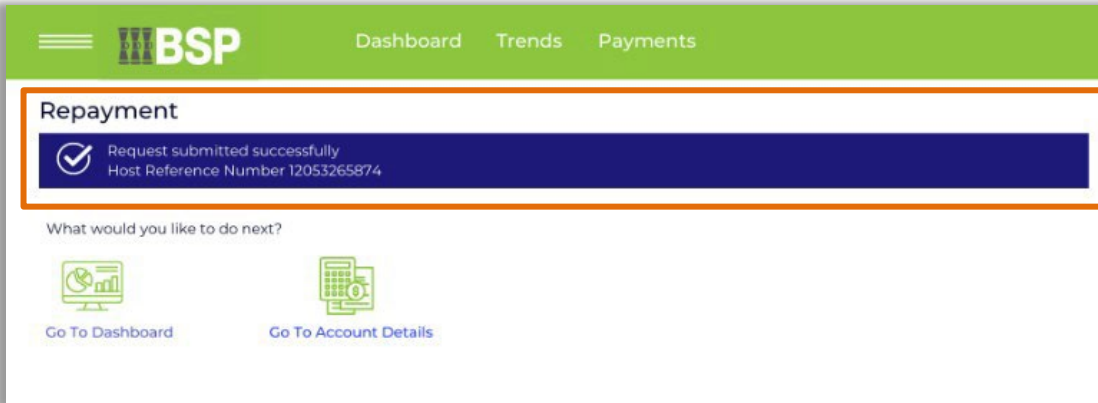Answering one of five (5) security questions.

1. Answer the question

2. Select **Submit** to complete the repayment

Note: If you answer incorrectly, another question will be displayed. Repeat the above steps.

Transfer

Security Question

1 What is your favorite mobile App?

2 Submit   Cancel

Once the verification process is complete, the confirmation screen indicates a successful repayment.

BSP Dashboard Trends Payments

Repayment

Request submitted successfully
Host Reference Number 12053265874

What would you like to do next?

Go To Dashboard   Go To Account Details

Additional Support
Please contact the BSP Customer Call Centre:
Phone: (+675) 3201212 or 7030 1212
Email: servicebsp@bsp.com.pg

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